

Christina J. Gonzalez, Ed.D., LMHC, LCAP, NCC

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Profile

- Bilingual, bicultural (Spanish/English) Licensed Mental Health Counselor, Licensed Certified Substance Abuse Professional, Florida Qualified Clinical Supervisor, and Nationally Board Certified Counselor with ample experience working with multicultural populations in child welfare, mental health, substance abuse, education, and military/veteran fields in clinical, educational, and administrative/leadership/supervisory capacities. **Clearance Level: Secret.**

Education

EDD COUNSELING PSYCHOLOGY | DECEMBER 2008 | ARGOSY UNIVERSITY-SARASOTA CAMPUS

- Major: Counseling Psychology
- Minor: Marriage and Family Therapy
- Related coursework: Diverse coursework in research methods, marriage and family therapy, and general counseling psychology related topics. Dissertation title: *Hasta la 'Migra Nos Separe: Latin American Immigrant Couples' Experiences of Immigration to the United States-* qualitative dissertation looking at immigration for couples integrating trauma and resiliency theories.

MA-MENTAL HEALTH COUNSELING | JUNE 2000 | UNIVERSITY OF SARASOTA

- Major: Mental Health Counseling
- Related coursework: Fulfilled all educational requirements for state licensure in Mental Health Counseling with additional Marriage and Family Coursework.

BS-PSYCHOLOGY | APRIL 1997 | BRIGHAM YOUNG UNIVERSITY

- Major: Psychology
- Concentration Focus: Organizational Psychology
- Related coursework: Concentrated on psychology, pre-med electives, and organizational psychology electives. Admitted with 4 year scholarship based on academic achievement; primarily attended all Honors courses for all undergraduate core classes.

BA-EASTERN ASIAN STUDIES | OCTOBER 2018 | UNIVERSITY OF MARYLAND UNIVERSAL CAMPUS

- Major: Eastern Asian Studies
- Minor: Certificate in Japanese Studies
- Related coursework: Culture classes and languages classes

Licensure/Certification

LICENSED MENTAL HEALTH COUNSELOR, STATE OF FLORIDA, LMHC

- Licensed since 2002. Qualified for Independent Clinical Mental Health services provision in accordance with State of Florida and DOD/VA mandates.

NATIONALLY BOARD CERTIFIED COUNSELOR, NCC

NATIONALLY BOARD CERTIFIED TELEMENTAL HEALTH PROVIDER BC-TMH2039

STATE OF FLORIDA QUALIFIED SUPERVISOR FOR MENTAL HEALTH COUNSELOR AND MARRIAGE AND FAMILY COUNSELING INTERNS

LICENSED CERTIFIED ADDICTIONS PROFESSIONAL, STATE OF FLORIDA (LCAP)

CERTIFIED INFANT AND TODDLER SPECIALIST, STATE OF FLORIDA

CERTIFIED FAMILY MEDIATOR AND PARENT COORDINATOR

CLINICALLY CREDENTIALLED

Clinically credentialed to provide individual, couples, family, and group counseling as well as prevention and outreach to children, adolescents, and adult population. Eligible for TIER III credentialing requirements in accordance with SECNAV instruction 1754.7A. Credentialed Medicaid/Medicare provider in the State of the Florida as well as on multiple insurance panels in Florida as an independent licensed provider.

Skills & Abilities

MANAGEMENT

- Qualified Clinical Supervisor, State of Florida, for Licensed Mental Health Counselor Interns
- Qualified Clinical Supervisor, State of Florida, for Marriage and Family Counselor Interns
- 1st Place Best Practices, Florida Alcohol and Drug Abuse Association, for Hispanic Program, Coastal Behavioral Healthcare, 2005
- Over 8 years of management experience in supervisor/director of educational, community mental health/substance abuse, and community coalition settings including management of an award winning community counseling/prevention program for Hispanic/Latino families

TRAINING

- Certified Advanced Faculty Member, University of Phoenix, 2012
- Unit Marine Awareness Preventive Integrated Training (UMAPIT) Master Trainer, 2014
- Primed for Life Trainer, 2016
- Operational and Stress Control Readiness (OSCAR) Readiness Master Trainer, 2015
- Master Trainer for Medical Interpreting Course, Florida
- Cultural Competence Master Trainer
- Over 25 years of training in educational, community, military, and clinical settings in both Spanish and English in the US, Mexico, Germany, and Japan with both canned programs on parenting and other topics as well as original training materials being developed.
- Presented multiple presentations on counseling Latino/Hispanic immigrants and creativity in workshops and conference sessions for the local, regional, state, and national organizations such as: Florida Creativity Association (Florida), The East Coast Migrant Stream Forum (Tennessee), AMCAP National

Convention (Utah), FADAA (Florida), Southwest Florida Coalition on Substance Abuse (Florida), Sarasota County Openly Plans for Excellence (Florida), National Alliance for Mental Illness, etc.

- Training in CBT, DBT, expressive arts therapy, couples therapy, group facilitation, military psychology, substance abuse training, etc.

COMMUNICATION

- Competent Communicator Award- Toastmasters International, 2009
- Advanced Communicator Bronze Award- Toastmasters International, 2016
- Advanced Communicator Silver Award- Toastmasters International, 2017
- Advanced Communicator Gold Award- Toastmasters International, Est. 2018
- Distinguished Toastmasters Award- Toastmasters International, Est. 2018
- Over 5 years of experience in Toastmasters International as a public speaker, mentor, and in various leadership capacities (Okinawa Area Director, President, Vice President of Education, etc.).

LEADERSHIP

- Competent Leader Award- Toastmasters International, 2016
- Advanced Leader Award Bronze- Toastmasters International, 2017
- Advanced Leader Award Silver- Toastmasters International, Est. 2018
- Graduate of United Way Leadership Academy, Sarasota, Florida
- Co-Developer of Nonprofit Board Member Training for Latino/Hispanic community in Sarasota County that ended up being adopted by the County for official training.
- Member of multiple regional boards in Florida including: Girl Scouts of Gulf Coast Florida, the Hispanic Latino Coalition of Sarasota County, the Healthy Start Coalition of Manatee County, Gulfcoast UNIFEM, Sarasota County Openly Plans for Excellence, Sarasota County Substance Abuse Coalition, Early Childhood Coalition of Sarasota County, Gold Seal Accreditation Board, Southwest Florida Human Trafficking Council, Florida Immigrant Coalition, etc.

Most Relevant Experience

LICENSED MENTAL HEALTH COUNSELOR (LMHC) IN PRIVATE TELEMENTAL HEALTH PRACTICE. FROM OCTOBER 2020 TO PRESENT, PORT CHARLOTTE, FL

- Provides telemental health counseling services to individuals and couples in English and Spanish. Clients include not only Florida residents but residents from other states with COVID licensure reciprocity agreements and clients from other countries.

ASSISTANT BRANCH HEAD PREVENTION AND RESPONSE (SEXUAL ASSAULT PREVENTION AND RESPONSE AND SUICIDE PREVENTION), BEHAVIORAL PROGRAMS (NAF 5/GS15) | HEADQUARTERS MARINE CORPS BEHAVIORAL PROGRAMS, QUANTICO, VIRGINIA | FROM OCTOBER 2018 TO OCTOBER 2020

- Serves as the Assistant Branch Head for the Behavioral Programs Branch, Marine and Family Programs Division, as the principal advisor to the Branch Head on executive level strategic planning for prevention, policies, response, reporting, and accountability for the Suicide Prevention Capability and Sexual Assault Prevention and Response programs.

- Develops, monitors, and implements guidance to assist with the operations of all aspects of Suicide Prevention and Sexual Assault prevention and response Marine Corps-wide.
- Spearheads the Marine Corps response for Department of Defense initiatives for Sexual Assault Prevention, such as the Prevention Plan of Action.
- Monitors accomplishment of goals for timelines and acceptability. In support of the Behavioral Programs Branch Head, provides direct supervision of employees (NAF 5) who are section heads of Suicide Prevention, SAPR Policies and Plans, and SAPR Outreach and Education. Serves as the Branch Head in the absence of the branch head.
- Serves as advisor to the Branch Head and recognized expert on strategic planning of organizational goals in Suicide Prevention and Sexual Assault Prevention and Response. Represents the Branch Head on internal and external Division level executive planning and projects as required.
- Provides continuity and coordination expertise for sexual assault prevention and response policies affecting personnel readiness policies and suicide prevention policies to ensure readiness across the Marine Corps. Reviews adjustments to policies, programs, and projects to improve operations and efficiencies. Identifies problems, provides advice, guidance, options, and recommended courses of action to improve programming and achieve goals.
- Monitors project activities and resources to mitigate risks that have far reaching effects on operations. Manages, leads, or administers project resources. Approves response to Congressional inquiries, taskers, field guidance and letters for soundness and consistency with law and policy. Organizes and defines Directorate goals and functions, sets priorities, determines and allocates resources. Implements quality assurance processes.
- As a key member of the leadership team, represents the MF division as the principal advisor on SAPR and Suicide Prevention operations and strategic planning and integration, and expert on various DoD wide/level committees, working groups, and process action teams. Provides expert presentations on all aspects of the program. Participates in phased milestones and final program reviews. Identifies program documentation requirements on procedures. Promotes and maintains communication and working relationships with federal, state, and local government agencies.
- Serves as primary Marine Corps liaison to DoD SAPRO and DSPO working groups, Suicide Prevention and Risk Reduction Committee, SAPR IPT, SAPR Prevention Roundtable, and backseats the GO/SES for the SPGOSC and similar Senior Leadership workshops.
- Supervises full performance level NF3, NF4, and NF 5 employees, General Schedule employees, and Marine personnel directly and indirectly.
- Exercises seasoned and analytical ability, judgment, discretion, and applies a thorough knowledge of sexual assault prevention and response and suicide prevention initiatives. Analyzes data to evaluate results, and trends to improve and identify the most effective approaches to the prevention, intervention, and response of these issues. Assesses the effectiveness of initiatives and recommends standards and procedures for the management and direction of SAPR and Suicide Prevention programs.
- Conducted site assist visits to gauge effectiveness and customer service for SAPR and Suicide Prevention personnel in the field and to identify challenges for response to individuals with suicidal behaviors or victims of sexual assault.
- Oversaw the release of the SAPR Marine Corps order revision as well as the Suicide Prevention order revision.
- Oversaw development, completion, and execution of training for sexual assault Victim Advocates, SARCs, and Marines at all levels of leadership.
- Oversees development of annual training for rank-specific sexual assault prevention training as well as suicide prevention training.

EMBEDDED PREVENTIVE BEHAVIORAL HEALTH ANALYST (NAF 4/GS12)/FORCE PRESERVATION OFFICER | 3D MARINE LOGISTICS GROUP/MCCS OKINAWA, JAPAN| FROM OCTOBER 2014 TO OCTOBER 2018

- Awarded Time Off and Bonus Award for each year's performance evaluation due to Outstanding Performance Appraisals
- Served as embedded preventive behavioral health analyst and advisor to Commanding General and Chief of Staff of 3d Marine Logistics Group related to all matters of behavioral health and substance abuse for Marine Corps logistics group, primarily based in Okinawa, mainland Japan, and Hawaii.
- Served as primary advisor to Commanding General, Command Master Chief, Sergeant Major, and Major Subordinate Element leadership/command teams on behavioral health, prevention, and force preservation trends, services and strategic initiatives and served as a Special Staff officer. Regularly briefed leadership at the company, battalion, regiment, and group levels.
- Assessed, sustained, and coordinated all Behavioral Health prevention and force preservation activities.
- Conducted program evaluations of suicide prevention, alcohol abuse prevention, safety, and other areas to determine the quality of these areas.
- Represented the command on behavioral health and prevention needs in meetings within the US Marine Corps community at a variety of different levels.
- Created first ever behavioral health strategic plan for 3d MLG; wrote many orders and policy statements.
- Tracked and analyzed data and trends relevant to suicide, substance abuse, violence, and operational stress. Created quarterly reports for subordinate commands and MLG commands as well as at minimum monthly updates to Commanding General and Command Team.
- Oversaw the development and implementation of Behavioral Health and Force Preservation prevention plans within the various major subordinate elements and served as team lead to specialists embedded in subordinate units as well as to group- level special staff officers from a variety of different specialties.
- Oversaw implementation of UMAPIT and OSCAR/COSC trainings and preventive trainings throughout the group and day-to-day operations for the command in terms of behavioral health prevention and force preservation.
- Attended conferences and meetings representing 3d MLG. Facilitated multi-disciplinary teams and working groups.
- Conducted and organized multiple types of data analytics and tracking including various reports, analytical studies, and analyses to identify trends, risk factors, and to help to develop risk mitigation strategies to make recommendations for corrective actions at multiple levels within the command.
- Conducted Commanding General Readiness Inspections (CGRI) and technical assistance in the areas of Suicide Prevention, Substance Abuse Prevention, and Operational Stress Control and provided assistance to help correct deficiencies.
- Evaluated results of both qualitative and quantitative inquiry to establish significant factors, relationships, and trends.
- Served as subject matter expert (SME) for monthly Force Preservation councils at the battalion and regimental levels, facilitated and coordinated quarterly Force Preservation meetings at the group level, and worked at the MEF level with higher headquarters for other Force Preservation meetings. Worked with and facilitated working groups with special staff to improve readiness within the operational forces, prevent suicide, promote resiliency, and to enhance force preservation and behavioral health within the group. Addressed prevention of all types- substance abuse, suicide prevention, ARI prevention, hazing/EO issues, and sexual assault prevention.
- Worked on standing working groups as well as ad hoc investigative teams with the Inspector General, Equal Opportunity Advisor, and other special staff to meet routine needs as well as to identify root

causes of specific issues at the direction of the Commanding General. Served as primary behavioral health/force preservation SME in these settings.

- Established, wrote, and executed policies, orders, and procedures and analyzed and assessed their effectiveness.
- Developed and supported budgets for program.

MILITARY FAMILY LIFE CONSULTANT | HEALTHNET/MHN GOVERNMENT SERVICES | APRIL 2011 TO OCTOBER 2014

- Children and Youth Services, School-based, and Adult approved Military Family Life Consultant/Counselor.
- Provided short-term, solution-focused counseling and support to military service members and families as well as consultation to commands and other primary points of contact within the military community.
- Also worked embedded in Department of Defense Education system schools on military bases to provide counseling and consultation services to children, teachers, and school administration.
- Provided psychoeducational briefs to children, parents, teachers, and military Service members and their dependents.
- Extensive networking, outreach, and delivery of presentations to help provide information to military service members and their families regarding behavioral health prevention, stress and resiliency, grief and loss, family dynamics, etc.
- Worked with Air Force, Army, and Marine Corps commands at Fort Bliss (Texas), Eglin Air Force Base (Florida), MacDill Air Force Base (Florida), Grafenwohr/Vilseck (Germany), Stuttgart (Germany), and Camp Kinser (Okinawa).

HISPANIC PROGRAM DIRECTOR/CLINICAL | COASTAL BEHAVIORAL HEALTHCARE, INC | JUNE 2001 TO JUNE 2006, SARASOTA, FLORIDA

- Administrator, clinical supervisor, and working therapist for bilingual, bicultural best practice winning prevention program for Hispanic/Latino families.
- Created and conducted family and community prevention activities in Spanish and English for a largely Spanish-speaking Hispanic clientele, using both evidence-based training programs for parents and youth as well as creating new materials and programs to meet the cultural and linguistic needs of the clients and their families.
- Supervised and conducted clinical services for children, adults, families, individuals, couples, and groups in Spanish and English. Provided both clinical and administrative supervision to paraprofessionals, interns, and professionals.
- Developed and managed budget and grants for program and worked with other local health and human service agencies to develop co-authored grants for services. Worked with state, federal and private funding sources including Medicaid/Medicare. Established, managed, and directed the budget and formulated operating budget for the center, analyzing and tracking productive units to ensure fiscal feasibility of the program.
- Supervised physical and environmental surroundings of the center, ensuring center met with all local, state, and national regulations.
- Prepared documentation and reviewed client case files and budgetary documents for regular audits by Medicaid, JCAHCO, and others.
- Provided clinical, psychoeducational, supportive, and collaborative services in schools, homes, community settings, and clinical settings. Provided and supervised in-home and on-site services conducted by licensed professionals, interns, and paraprofessionals.

- Established, evaluated, and ensured compliance with policies, procedures, and programs.
- While much of the services provided by the program were preventive and psychoeducational in nature, as lead therapist, I also was trained in trauma therapy and provided trauma therapy to victims of violence pre/during immigration, victims of sexual assault and domestic violence, etc. as well as being the one location for treatment of seriously mentally ill individuals in Spanish.
- Developed program and conducted ongoing evaluation of the program objectives, ensuring to make changes as required.
- Provided staff and provider education locally regarding immigrant mental health issues, as well as conducting presentations on this topic in English and Spanish to local, regional, state, and national conferences. Developed employees to help them learn to develop their own proposals and presentations.
- Networked ongoingly with external community resources ranging from other health and human services agencies to schools, to media in Spanish and English, to local government boards, to the business community. Participated in television and radio programs in Spanish oriented at prevention education.
- This program won an award as a Best Practice program in our state under my leadership.

COORDINATOR/EXECUTIVE DIRECTOR | HISPANIC LATINO COALITION | JANUARY 2000-20002, SARASOTA, FL

- Functioned as director of a local coalition of health and human service agencies with the mission of increasing access of the Hispanic/Latino population to needed services within the community.
- Facilitated and supervised 13 sub-committees, chaired and directed all coalition meetings, and coordinated and supervised both paid employees and volunteers.
- Helped to set up the nonprofit corporation for this agency to help them roll off of an existing agency and established the legal and administrative policies, procedures, and other paperwork and funding requirements.
- Spearheaded the first (and subsequent) Hispanic Needs assessment of the county and utilized findings to help provide technical assistance to local health and human service agencies to help improve the ability of their agencies to provide cultural and linguistically competent services. Created instruments to help in assessment and program evaluation of these agency programs.
- Networked extensively with community organizations, groups, and businesses to obtain funding, increase resources, identify protective and risk factors, identify trends, and create community-based solutions that leveraged the entire community.
- Conducted grant-writing activities, program evaluation, ongoing needs assessment, community education, provider education, and provided technical assistance to local agencies. Formulated, administered, and monitored the operating and capital budget for the coalition and managed all grants and contracts.
- Coordinated community education services, prevention efforts, and outreach, including the development of the first bilingual resource directory in the community (and diffusion of over 10,000 copies to the general public), involvement with local Spanish and English media, participated on boards, etc.
- Conducted ongoing analysis and trend identification of issues within the Hispanic/Latino Community and developed plans to mitigate those trends. Worked with executive directors of other nonprofit organizations to ensure that functional and regulatory requirements were met in terms of services provided to the Hispanic/Latino community.
- Coordinated with local and county governments and grantors.
- Provided community education and coordinated multiple awareness events such as bilingual health fairs, bilingual job fairs, community forums regarding immigration issues, community forums regarding immigrant mental health issues, etc. Served as the primary point of contact to the Hispanic/Latino

coalition for information and referral in Spanish as well as to the local health and human service agencies.

**PROFESSOR AND DEPARTMENT HEAD OF PSYCHOLOGY AND EDUCATION
DEPARTMENTS | UNIVERSIDAD AUTONOMA ESPANA DE DURANGO | 1994-1998**

- Served as face-to-face professor teaching Psychology classes and English as a Foreign Language/Bilingual Basic Education college courses, assisting in the development of the entire program curricula as well as the individual curriculum of specific courses I taught. (Department Head from 1996-1998; prior to that I was full-time faculty and Co-Director of the English as a Foreign Language Program). Taught classes in Spanish (Psychology and Education) and English (English and Culture Classes).
- Supervised full time and adjunct faculty members as well as clinical staff working with psychology students.
- Coordinated all administrative function of the Psychology and Education programs including supervision and coordination of student practicum experiences, institutional accreditation and self-assessment processes, program evaluation, curriculum development, and supervision and recruitment of personnel, and training.
- Observed, coached, and mentored faculty in my programs to help them improve teaching processes.
- Worked with students in the programs to ensure academic success.
- Supervised the parenting and teacher education programs.
- Taught English as a Foreign Language classes from 3rd grade through high school when required; supplemented with student interns and worked with them to create dynamic presentations.
- Not included in educational transcripts due to international education; however, also completed a Master's curriculum in Higher Education, a specialization in Higher Education Research and Curriculum Development, and a specialization in Teaching.

Other Experience

ONLINE FACULTY/ADJUNCT | ARGOSY UNIVERSITY | 2006 TO 2019

- Online faculty as adjunct for Argosy University, primarily teaching Psychology classes such as (Introduction to Counseling Theories, Human Sexuality, Children and Violence, Psychological Statistics, Advanced General Psychology/Senior Seminar, Cognitive Psychology, etc.).
- Conducted research and analysis and follow up as needed.

DISSERTATION EDITOR AND COACH | SELF-EMPLOYED | 2000 TO PRESENT

- Conducted APA and Institutional Editing of Doctoral dissertations as well as provided dissertation coaching to doctoral students attempting to complete their doctoral degrees.
- Provided translation services (Spanish to English and vice versa), qualitative data analysis, defense preparation, grammar/spelling, and research methodology coaching.
- Conducted quantitative and qualitative data analysis manually and with SPSS, nVIVO, and other programs.

ONLINE FACULTY/ADJUNCT | UNIVERSITY OF PHOENIX | 2009 TO 2016

- Certified Advanced Faculty Member, Axia College and University of Phoenix
- Primarily taught Introduction to Behavioral Sciences, Health and Human Services Administration Classes, and Communications/College Writing Classes.

LICENSED MENTAL HEALTH COUNSELOR/CERTIFIED ADDICTIONS PROFESSIONAL IN PRIVATE PRACTICE | SELF-EMPLOYED | MARCH 2009-DECEMBER 2013

- Conducted individual, group, and couples counseling as well as family counseling in private practice settings.
- Provided certified family mediation services as well as parent coordination services.
- Negotiated and managed contracts with national and regional insurance companies, as well as managed contracts with the State of Florida, Vocational Rehabilitation Services, and other third party payers.
- Managed all office requirements to ensure compliance with local, state, and federal rules and regulations.
- Provided clinical supervision for mental health and marriage and family interns.
- Conducted research and analysis and follow up as needed.

LICENSED CLINICAL ASSOCIATE (PART TIME)| MANATEE GLENS | 1999 TO 2013

- Taught DUI training classes for Spanish-speaking people arrested for DUIs. Managed urinalysis, substance abuse screenings, and ensured follow up of wrap around services.
- Conducted comprehensive behavioral healthcare assessments on children in the child welfare system on an independent contractor basis. Conducted observations of children and families in the school, home, and community settings. Worked with biological parents and foster parents. Conducted diagnoses and assessments of children and made recommendations to the court as needed. Conducted analysis of available supports and individual and family strengths and risks to prepare reports and briefs for family court judges and legal personnel. Conducted home studies and made recommendations regarding adoption, overall comprehensive behavioral health of children, family strengths and risks, and placement/custody recommendations.

ASSESSMENT COUNSELOR | BAY AREA BEHAVIORAL SERVICES | 2006-2010

- Conducted comprehensive behavioral healthcare assessments, child studies, and home studies on children in the child welfare system. Prepared reports for juvenile and family courts making recommendations for children and their families.
- Provided adoption home studies and placement studies as well as family assessments.
- Utilized multiple emotional health, resiliency, and developmental screening tools to identify the strengths and risks for children and their family systems.
- Conducted comprehensive reviews of medical records, court records, online information, arrest and legal paperwork, previous mental health treatment files, and child welfare files to identify important information to help make recommendations for these assessments.

EARLY INTERVENTION SPECIALIST/PROVIDER | EARLY INTERVENTION PROGRAM, SARASOTA FLORIDA| 1999-2009

- Worked as a contractual provider to provide in-home parenting classes, coaching, and consultation in both Spanish and English in addition to infant stimulation services and toddler behavioral management services for parents of children 0-3 years of age.
- Conducted developmental assessments in English and in Spanish for many years in rural communities in Florida with a multidisciplinary team to assess development of children, identify service needs, and provide parent consultation for parents. Worked with migrant farmworkers in camps for this service and provided linguistic and culturally competent services.
- Consulted with other specialists from multidisciplinary perspective regarding infant mental health and provided training on parenting and early childhood mental health issues. Worked with attachment parenting concerns.

- Coordinated with specialists to address issues such as developmental delays, speech delays, and sensory integration issues for Spanish speaking children and families when there were no appropriate bilingual service providers. Served as consultant and trainer for other providers.

FAMILY CARE COORDINATOR/CASE WORKER | SAFE CHILDREN COALITION, PALMETTO FLORIDA | 1999-2000

- Provided case coordination services for families involved with child welfare services. Provided information and referral for parents as well as created and monitored court-ordered case plans for parents. Assessed and supervised follow up and reported on parent compliance to courts.
- Conducted investigations into child abuse, neglect, and maltreatment allegations and provided reports of findings to the family courts.
- Worked with primarily bilingual, bicultural case load, often times working with migrant farmworkers and their children. Worked with local interpreters and worked to ensure provision of culturally and linguistically competent services.
- Maintained regular contact with children, relative caregivers, and foster/adoptive parents to ensure child safety and wellbeing. Conducted regular assessments of the children's needs and coordinated all services (medical, psychological, immunization, family-related, etc.) for the children.
- Wrote reports for the courts with recommendations for placement, custody, and other services needed for children based on ongoing assessment and investigation.

EMERGENCY CRISIS UNIT SCREENER | COASTAL BEHAVIORAL HEALTHCARE | 1998-1999

- Screened individuals for admission into a Baker Act Receiving facility for mandatory 72 hour psychiatric evaluation and observation. Conducted initial biopsychosocial, completed all insurance and administrative paperwork, made preliminary diagnoses, and coordinated both voluntary and court-ordered clients.
- Worked with local emergency rooms, hospitals, and law enforcement to physically manage clients and receive them, especially when beds were full in our center.
- Worked extensively with psychiatric nursing team, psychiatrists, social workers, and psychologists to coordinate care for clients once admitted and provided recommendations at Baker Act court regarding continuity of involuntary hospitalization. Provided additional services for Spanish-speaking clients as required, under the supervision of the appropriate licensed providers.