



September 2, 2025

Mr John Stewart, 9-1-1 Coordinator
Charlotte County Sheriff's Office
7474 Utilities Rd
Punta Gorda, FL 33982

Mr. Stewart,

re: ConvergeOne Sole Source

To whom it may concern:

ConvergeOne is an authorized reseller and service provider for the VESTA 9-1-1 solution. Our records indicate that ConvergeOne has approximately five years remaining in its contract to support the Vesta system deployed in Charlotte County, FL. Please be advised, that unless ConvergeOne provides a full written release transferring the support, managed services, and warranties to a new service provider, those services cannot be authorized by Vesta Solutions, Inc. to be provided by another service provider.

Vesta Solutions, Inc. does not support a multi-service provider model as there will always be confusion and disputes over which components or call taking positions are supported by which service provider.

Please do not hesitate to contact me with any questions.

Sincerely,

Dan Bornstein

Sr. Account Manager
Vesta Solutions, Inc.
Motorola Solutions
951.401.1744

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